



# TRAINING PROGRAMME

# MARCH – AUGUST 2019

6 Venture Court
Metcalf Drive
Altham Industrial Estate
Accrington
Lancashire
BB5 5TU



# **WELCOME**

September 2019 is not only important for us as we look to celebrate our 20<sup>th</sup> birthday it is also the Driver CPC deadline for those drivers who acquired grandfather rights in 2009.

The beginning of 2019 saw the demand for Driver CPC training increase as many drivers across the logistics sector require 35 hours of training before September. This last-minute rush not only puts pressure on the training sector but also the haulage industry, adding to the problem of the driver shortage! Our weekend availability is almost fully booked for the next 6 months although we will try our best to accommodate our customers at times to best suit their operations.



Following the success in entering our local business awards in 2018 we are busy preparing for another year of award entries. Fingers crossed our efforts are recognised again! We will keep you updated on our progress!

As we are in the final 6 months of our 20<sup>th</sup> year in business we are looking forward to celebrating in September – Keep a look out for how we are going to share our celebrations!

All our public course dates and availability are listed on our website specialisttraining.co.uk, updated daily for the forthcoming 6 months. If you require a specific date, then please give us a call on 01282 687090 as we may be able to create one just for you. Dates are also available for your own company course.

If you have a training need that is not listed on our website then please give us a ring as we may be able to assist or point you in the right direction!

Mugdale

Nicola Dugdale Managing Director



# **FORK LIFT TRUCK**

#### **OPERATOR TRAINING**

Our RTITB Fork Lift Truck training centre in East Lancashire is available for your Fork Lift Truck Counterbalance and Reach Operator requirements. RTITB or Certificate of Competence courses are available on a weekly basis on a ratio of 3 trainees to 1 instructor for new operators or those operators who are looking to operate a different truck type and refresher candidates.

Training can also take place onsite at customer premises on a wide range of Mechanical Handling equipment such as **counterbalance**, **reach**, **pedestrian pallet**, **pivot steer including flexi and bendi**, **very narrow aisle**, **order picker**, **side loader**, **scissor lift and cherry picker**.

Please call **0800 328 3297** to discuss your training requirements.

# **INSTRUCTOR / EXAMINER TRAINING**

We are the **only RTITB Fork Lift Truck Instructor / Examiner approved training centre** in East Lancashire. This course aims to up-skill a member of staff to RTITB Instructor standard to prepare them to deliver accredited operator training.

Once an individual is qualified, they will be able to instruct and examine on trucks for which they hold the relevant operator's certificate.

Course Title	Start Date	Duration
Operator Level	Weekly	1 - 5 Days
Instructor - Initial	Monday - 25/03/2019	10 Days
Instructor - Refresher	Monday – 22/07/2019	5 Days





# **FIRST AID**

We have been approved by the First Aid Industry Body (FAIB) since HSE relinquished their responsibility in 2008 and since then we have continued to provide a wide range of First Aid courses to local companies around Lancashire. Our trainers are also members of the Federation of First Aid Training Organisations (FOFATO).

# **NEW & IMPROVED FIRST AID**

Our DYNAMIC AND ENGAGING approach to First Aid training has been a huge success following outstanding feedback from our customers. Last year we had a radical overhaul of the course to keep up with the demands on first aiders, introducing new techniques and responsibilities.

Our new continual assessment approach means that skills are explained, demonstrated, practised and assessed constantly as the course progresses. Trainees are presented with scenarios with some very realistic issues to deal with. We feel this type of situation gives the trainees increased confidence in their own skills and abilities should they ever have to deal with a real-life emergency.

#### **INITIAL – 3 DAYS**

This course is aimed at individuals who are new to First Aid or whose certificate has lapsed.

#### **RE-OUALIFICATION – 2 DAYS**

This course can be taken **3 months before** the **expiry** date without losing any time on their existing certificate, or up to **1 month after** the expiry date of the certificate.

#### **EMERGENCY FIRST AID AT WORK – 1 DAY**

This course is aimed at a workplace environment with low risk level and less than 5 employees. It is also suitable for those who are assisting the qualified First Aider. This course can also count towards **7 hours** of **Driver CPC** training.



The First Aid Industry Body



# **AUTOMATED EXTERNAL DEFIBRILLATOR - ½ DAY**

Whilst the use of an AED is briefly covered on the First Aid course this session goes into much more depth providing trainees with a more thorough understanding of dealing with casualties who have suffered a cardiac arrest. Dates are available upon request.

# ANNUAL FIRST AID UPDATE - ½ DAY

This course is aimed at existing First Aiders who would like to keep current with First Aid practices. It is also useful to those who aren't First Aid qualified but who are interested in knowing about the basics of First Aid. Dates are available upon request.

Course Title	Start Date	Duration
First Aid at Work Refresher	Wednesday – 13/03/2019	2 Days
Emergency First Aid at Work	Tuesday – 19/03/2019	1 Day
Emergency First Aid at Work	Monday – 15/04/2019	1 Day
First Aid at Work Initial	Wednesday – 24/04/2019	3 Days
Emergency First Aid at Work	Thursday - 09/05/2019	1 Day
First Aid at Work Refresher	Wednesday - 22/05/2019	2 Days
Emergency First Aid at Work	Tuesday – 11/06/2019	1 Day
First Aid at Work Initial	Monday – 24/06/2019	3 Days
First Aid at Work Refresher	Thursday - 04/07/2019	2 Days
Emergency First Aid at Work	Wednesday – 10/07/2019	1 Day
First Aid at Work Initial	Tuesday – 06/08/2019	3 Days
Emergency First Aid at Work	Friday - 09/08/2019	1 Day

In-company courses are also available on all type of First Aid training for a group of up to 12 employees.



# **FIRE SAFETY**

#### FIRE MARSHAL COURSE

This one-day course provides a basic understanding of Fire and the role of a Fire Marshal. Industry experts deliver these public courses or alternatively they can deliver the training at your company premises subject to the availability of a suitable practical training area.

The course involves theory as well as a **practical element** whereby trainees will gain experience in using a range of **fire extinguishants** to put out a **live fire**.

Course Title	Start Date	Duration
Fire Marshal	Wednesday - 20/03/2019	1 Day
Fire Marshal	Thursday - 27/06/2019	1 Day

#### FIRE RISK ASSESSMENT TRAINING

This three-day course will enable health and safety managers to carry out fire risk assessments. A basic understanding of fire safety and the legislative requirements within the Fire Safety Order 2005 will also be covered. This course is only available to be held at your company premises. For further information and for course dates then please give us a call on **0800 328 3297**.

#### FIRE CONSULTANCY

If you would prefer for one of our Fire Consultants to carry out a risk assessment on your site then we can also do this. Our fire expert will carry out an **onsite audit** and will complete a **full report** containing their findings and any recommendations to ensure **legal compliance** and **best practice**. Assistance can also be provided to help **implement** any of the **recommendations**. For further information or to speak to one of the consultants, then please give us a call on **0800 328 3297**.



# CERTIFICATE OF PROFESSIONAL COMPETENCE (CPC)

All applicants for an Operator's Licence for **ROAD HAULAGE** or **PASSENGER CARRYING VEHICLES** must demonstrate "**professional competence.**" The most popular way this is achieved is by passing the examination for the CPC conducted by OCR Examinations on behalf of the Department for Transport (DfT).

# **CPC INTENSIVE COURSE**



Our popular **ten day** intensive public course follows the **OCR Syllabus**, which is based directly on Regulation EC 1071/2009 and includes exam preparation for the two examinations that are held at our training centre. Upon successfully passing the examinations, a certificate will be awarded by OCR. Results are published 8 weeks after the examination date.

The **first time pass** result on **both exams** are consistently above the National pass rate as published by OCR. Our experienced and qualified trainers are dedicated in helping you achieve this positive result.

# **CPC REFRESHER / REGULATORY UPDATE COURSE**

This one/two day intensive course is designed to update the knowledge of existing transport managers and other related transport professionals who already hold a CPC. Such training is recommended by the Traffic Commissioners as important in ensuring managers are "current" in their transport knowledge.

Course Title	Start Date	Duration
Road Haulage – Refresher	Tuesday – 26/03/2019	2 Days
Passenger – Refresher	Tuesday – 02/04/2019	1 Day
Road Haulage – Refresher	Monday – 29/04/2019	1 Day
Passenger – Refresher	Thursday - 27/06/2019	1 Day
Road Haulage – Refresher	Friday - 28/06/2019	1 Day
Road Haulage & Passenger Intensive	Monday - 02/09/2019	10 Days



# **SUMMARY COURSE DATES**

Fork Lift Truck Instructor - Initial Mor	rt Date nday – 25/03/2019 nday – 22/07/2019
Fork Lift Truck Instructor - Refresher   Mor	nday – 22/07/2019
	dnesday - 13/03/2019
	sday – 19/03/2019
	nday - 15/04/2019
	dnesday – 24/04/2019
Emergency First Aid at Work Thu	rsday – 09/05/2019
First Aid at Work Refresher Wed	dnesday – 22/05/2019
Emergency First Aid at Work Tues	sday – 11/06/2019
First Aid at Work Initial Mor	nday – 24/06/2019
First Aid at Work Refresher Thu	rsday - 04/07/2019
Emergency First Aid at Work Wed	dnesday – 10/07/2019
First Aid at Work Initial Tue	sday - 06/08/2019
Emergency First Aid at Work Frid	ay - 09/08/2019
Fire Marshal Wed	dnesday – 20/03/2019
Fire Marshal Thu	rsday – 27/06/2019
CPC Road Haulage – Refresher Tues	sday – 26/03/2019
CPC Passenger – Refresher Tues	sday - 02/04/2019
CPC Road Haulage – Refresher Mor	nday - 29/04/2019
CPC Passenger – Refresher Thu	rsday – 27/06/2019
CPC Road Haulage – Refresher Frid	ay - 28/06/2019
CPC Road Haulage & Passenger Intensive Mor	nday - 02/09/2019
ADR Packages & Tanks Mor	nday - 18/03/2019
ADR Class 7 Radioactive Mor	nday - 25/03/2019
ADR Packages & Tanks Mor	nday - 13/05/2019
ADR Packages Mor	nday - 17/06/2019
ADR Class 1 Explosives Frid	ay - 21/06/2019
ADR Packages & Tanks Mor	nday – 15/07/2019
ADR Packages Mor	nday - 12/08/2019
IATA Initial / Refresher Tues	sday – 19/03/2019



Course Title	Start Date
DGSA Initial / Refresher	Monday – 20/05/2019
DGSA Examination	Thursday – 13/06/2019
DGSA Initial / Refresher	Monday – 19/08/2019
DGSA Examination	Thursday - 12/09/2019
IMDG	Monday - 01/04/2019
IMDG	Thursday - 15/08/2019
Drivers' Hours & Tachographs	Saturday - 02/03/2019
Driver Knowledge & Changing Driver Behaviour	Wednesday - 13/03/2019
Driver Stress and Fatigue & Regulatory Compliance	Thursday – 14/03/2019
Drug and Alcohol Awareness & Vulnerable Road Users	Friday - 15/03/2019
Emergency First Aid at Work	Tuesday – 19/03/2019
Driver Knowledge & Changing Driver Behaviour	Monday - 08/04/2019
Drivers' Hours & Tachographs	Wednesday - 10/04/2019
Emergency First Aid at Work	Monday – 15/04/2019
Professional Driver Knowledge	Tuesday – 07/05/2019
Driver Stress and Fatigue & Regulatory Compliance	Wednesday - 08/05/2019
Emergency First Aid Work	Thursday - 09/05/2019
Drivers' Hours & Tachographs	Friday - 10/05/2019
Drug & Alcohol Awareness & Vulnerable Road Users	Monday – 10/06/2019
Emergency First Aid at Work	Tuesday – 11/06/2019
Drivers' Hours & Tachographs	Wednesday - 12/06/2019
Driver Stress and Fatigue & Regulatory Compliance	Friday - 14/06/2019
Driver Knowledge & Changing Driver Behaviour	Saturday - 15/06/2019
Driver Knowledge & Changing Driver Behaviour	Monday – 08/07/2019
Dealing with Emergencies & Driver Fire Safety	Tuesday – 09/07/2019
Emergency First Aid at Work	Wednesday - 10/07/2019
Drivers' Hours & Tachographs	Saturday - 13/07/2019
Emergency First Aid at Work	Friday - 09/08/2019
Driver Stress and Fatigue & Regulatory Compliance	Saturday - 10/08/2019
Drivers' Hours & Tachographs	Thursday - 15/08/2019
Drug and Alcohol Awareness & Vulnerable Road Users	Friday – 16/08/2019



# **DANGEROUS GOODS**

#### CARRIAGE OF DANGEROUS GOODS BY ROAD – ADR

This course is for drivers who **transport regulated dangerous goods** over certain load thresholds by road. Drivers must attend an approved course and pass an examination set by SQA. Certificates are valid for 5 years.



This course is **modular** and can include **all classes of dangerous goods** including Explosive and Radioactives however we can be spoke our public course so the driver will only need to attend the modules they require. The course can also count for up to a maximum of **28 hours of Driver CPC** training depending on the modules attended.

Since the introduction of the **online exams** the drivers have been able to get their **results immediately** after the course. This has been hugely successful and beneficial to the driver especially as the **ADR card** is published within **7 days**. Online exams however are only available for courses held at our training centre.

ADR courses are generally carried out during the week on a monthly basis however weekend courses are available on demand. If you would prefer an in-company course, where we can come to you then please call **0800 328 3297** to discuss your requirements.

Course Title	Start Date	Duration
ADR Packages & Tanks	Monday – 18/03/2019	5 Days
ADR Class 7 Radioactive	Monday - 25/03/2019	1 Day
ADR Packages & Tanks	Monday – 13/05/2019	5 Days
ADR Packages	Monday - 17/06/2019	4 Days
ADR Class 1 Explosives	Friday - 21/06/2019	1 Day
ADR Packages & Tanks	Monday – 15/07/2019	5 Days
ADR Packages	Monday – 12/08/2019	4 Days



# **DANGEROUS GOODS AWARENESS**

Specialist can deliver dangerous goods awareness training for various modes of transport i.e. **road, rail, sea, air or multimodal**. This can range from a half day generic session covering all types of dangerous goods to a more detailed chemical class specific course.

# **HEALTHCARE WASTE MANAGEMENT**

This **2-day** course is for anyone who is required to understand the **key principles** governing **waste** within a **Healthcare environment**, delivered by our industry expert who has over 20 years experience in working with Healthcare.

# **CONSULTANCY**

Specialist is one of the country's **leading providers** of specialised **dangerous goods advice**, serving all sectors of Industry from owner operators to blue chip companies carrying High Consequence Dangerous Goods (HCDG).

# DANGEROUS GOODS SAFETY ADVISER – DGSA

The five-day **DGSA** course provides attendees with an **extensive study** of the Dangerous Goods Regulations, both European and domestic. The course prepares the individual to sit the Scottish Qualification Authority (SQA) **examinations** held four times a year. The training is also a **vital** grounding for the preparation of an individual to carry out their **duties as a 'real world' Dangerous Goods Safety Adviser**.

Course Title	Start Date	Duration
DGSA Initial / Refresher	Monday – 20/05/2019	5 Days
DGSA Examination	Thursday - 13/06/2019	1 Day
DGSA Initial / Refresher	Monday – 19/08/2019	5 Days
DGSA Examination	Thursday - 12/09/2019	1 Day



# CARRIAGE OF DANGEROUS GOODS BY AIR - CAA /IATA

This **CAA** approved and **certified** course **complies** with the training requirements of the **IATA Regulations** and is designed for those responsible for arranging **movements** of **dangerous goods by air**. Personnel involved with classification, packing, labelling and completing / signing off documentation would need to attend this course. Upon passing the course, trainees will be issued with a CAA approved Carriage of Dangerous Goods by Air certificate.



Course Title	Start Date	Duration
IATA Initial / Refresher	Tuesday – 19/03/2019	3 Days

#### LITHIUM BATTERIES

As the demand for wireless equipment increases so does the demand for the training around the safe transportation of lithium ion & metal batteries. Transporting these by road doesn't pose a problem however when transporting these by air the dangers and risks increase.

Training is often delivered at customer premises as this ensures it is tailored to the needs of the Company.

Refresher training is required every 2 years as this is when the legislation is updated.

#### CARRIAGE OF DANGEROUS GOODS BY SEA - IMDG

This course is designed for employees involved in the **movement of dangerous goods** in-scope to the **International Maritime Dangerous Goods (IMDG) Code.** 

Three standard **IMDG** courses are available, although **bespoke courses** can be designed. All courses **meet the requirements of STCW Section B-Vc**.

Course Title	Start Date	Duration
IMDG	Monday - 01/04/2019	1 Day
IMDG	Thursday – 15/08/2019	1 Day



# **DRIVER TRAINING**

We offer several solutions to the challenges of **driver improvement**. These range from simple **driving assessments** to a completely **integrated training programme**.

# LICENCE ACQUISITION - LGV / PCV

Practical training to prepare the trainee for the LGV Cat C1, C, C+E, D1, D or D+E tests are usually carried out on a 2:1 basis over 5 days. The training takes place using the customer's own vehicle.

**Initial Driver CPC Module 4 Practical Test Training** is **compulsory** for **new drivers** who plan to drive professionally. The practical test is **usually** arranged **during the 5-day licence acquisition course**, although can be carried out **independently** of the licence acquisition.

# YARD SHUNTING

This course is designed for those with a responsibility for manoeuvring vehicles or trailers around the Company's own yard. Training can be provided on a wide range of vehicles including the specialist Shunting vehicles such as Terberg. This course is carried out at customer premises using their own vehicles.

# **DRIVING ASSESSMENTS**

Driving Assessments can be tailored to individual requirements and can help give an organisation a vital snapshot on its drivers' skills and knowledge. Driving assessments can be carried out on all vehicle types, using the customer's own vehicle. These assessments can range from one hour snapshots of a driver's abilities to full day in-depth assessments with corrective tuition. Please call to discuss your requirements.

# STANDARD ASSESSOR

The Standard Assessor course is designed to train an experienced driver to be a dedicated "in house" assessor. It also serves to prepare them for higher level assessment training should they wish to progress further.



# **DRIVER CPC**

The **September 2019** deadline is fast approaching with only **6 months remaining** for drivers to gain their 35 hours. The demand for training is steadily increasing and with suggestions that the industry is behind with their hours, it is **highly recommended** that our customers **plan** their **training** now.

Specialist's Driver CPC courses cover a huge variety of subjects relevant to a driver's role. Our **Modular Course Programme** consists of **14 x 3.5 hour** modules which can be combined in pairs to make seven hour courses. Alternatively, there are stand-alone **7-hour programmes** which are also approved by another awarding body making the course dual qualified hence greater value for money. These include the following:

- ADR Carriage of Dangerous Goods up to 28 hours of DCPC
- Emergency First Aid at Work
- FORS Safe Urban Driving including the practical cycle element

#### **PUBLIC**

Our public courses are aimed at **smaller organisations**, or those that **cannot release large numbers of drivers** to attend training at the same time or for those drivers have been **unable to attend their in-company course**. Public courses cover a wide range of subjects and are scheduled on pre-set dates, allowing you to plan them into your operations. Courses are available during the week and at weekends.

#### **IN-COMPANY**

In-company courses are ideal for those companies who can release larger numbers of drivers to attend training (up to **20 per course**). The benefit of in-company courses is that they can be arranged at a location and date to suit. The customer can choose any of the existing courses available. This option also makes it easier to achieve optimum course loading and

thus maximises value for money costing from as low as £31.25 per person!

drivercpc°



# **PUBLIC COURSE DATES**

Course Title	Start Date
Drivers' Hours & Tachographs	Saturday - 02/03/2019
Driver Knowledge & Changing Driver Behaviour	Wednesday - 13/03/2019
Dealing with Driver Stress and Fatigue & Regulatory	Thursday - 14/03/2019
Compliance	
Drug and Alcohol Awareness & Vulnerable Road Users	Friday - 15/03/2019
Emergency First Aid at Work	Tuesday – 19/03/2019
Driver Knowledge & Changing Driver Behaviour	Monday – 08/04/2019
Drivers' Hours & Tachographs	Wednesday - 10/04/2019
Dealing With Emergencies & Fire Safety	Saturday - 13/04/2019
Emergency First Aid at Work	Monday - 15/04/2019
Driver Knowledge & Changing Driver Behaviour	Tuesday - 07/05/2019
Dealing with Driver Stress and Fatigue & Regulatory	Wednesday - 08/05/2019
Compliance	
Emergency First Aid Work	Thursday - 09/05/2019
Drivers' Hours & Tachographs	Friday - 10/05/2019
Drug & Alcohol Awareness & Vulnerable Road Users	Monday - 10/06/2019
Emergency First Aid at Work	Tuesday – 11/06/2019
Drivers' Hours & Tachographs	Wednesday - 12/06/2019
Dealing with Driver Stress and Fatigue & Regulatory	Friday – 14/06/2019
Compliance	
Driver Knowledge & Changing Driver Behaviour	Saturday - 15/06/2019
Driver Knowledge & Changing Driver Behaviour	Monday – 08/07/2019
Dealing with Emergencies & Driver Fire Safety	Tuesday – 09/07/2019
Emergency First Aid at Work	Wednesday - 10/07/2019
Drivers' Hours & Tachographs	Saturday - 13/07/2019
Emergency First Aid at Work	Friday - 09/08/2019
Dealing with Driver Stress and Fatigue & Regulatory	Saturday - 10/08/2019
Compliance	
Drivers' Hours & Tachographs	Thursday - 15/08/2019
Drug and Alcohol Awareness & Vulnerable Road Users	Friday – 16/08/2019





# **SPOTLIGHT! TECHNICAL DIRECTOR**



Mark Butterworth is our Technical Director and the Company's senior consultant for dangerous goods, waste and safety matters.

He is one of the founding members of the Company. Although Mark's degree was in Business, he soon moved his intellectual focus into the world of safety and dangerous goods. He has a formidable knowledge of the technical and regulatory aspects of dangerous goods and waste and has developed a national reputation for his expertise in many areas. In particular, he is regarded as a leading expert in the transport and disposal of clinical and infectious waste. He is a regular guest presenter at a variety of professional organisations and NHS managers' events. Mark also has expertise in the transport of other specialised dangerous goods loads such as radioactives and explosives. Mark is an accomplished trainer and still likes to keep his hand in teaching on DGSA and specialised dangerous goods transport courses.





